

# **TERMS & CONDITIONS**



## **1. DEPOSIT**

A 50% deposit (50% of the total booking amount, delivery fee and setup fee) is required at the time of the booking. Final payment of the remaining 50% of the total booking cost shall be paid 14 days prior to the event date. All payments must be made by the direct deposit into the hire company's bank account and by the due date specified. Please note that should the final payment not be made 14 days prior to the event date the hire company reserves the right to no longer supply any equipment for the event. No deposit will be returned should this occur.

## **2. CANCELLATION POLICY**

The Client may cancel an order at any time though please note that cancellations fee will occur should the client cancel the booking within 30 days of the event date. No cancellation by the client is valid unless it has been acknowledged in writing by the hire company.

Bookings cancelled within 7 days of the event date will be charged 100% of the total booking cost. Bookings cancelled between 7 and 30 days will be charged 50% of the total booking cost.

Cancellations of bookings/events due to weather shall still be subject to the cancellation policy above. The hire company is in no way responsible for intemperate weather that may cause the client to cancel their booking.

## **3. SECURITY BOND**

The hire company reserves the right to request a security bond to cover any equipment. The bond and amount will be determined by individual booking requirements. Any damaged, missing, very unclean items will be charged at full replacement cost and/or cleaning cost will then be deducted from the bond amount.

## **4. DAMAGE, LOST, STOLEN OR UNCLEAN EQUIPMENT**

Upon delivery of the equipment and until the return of the equipment to the hire company's premises the client has full responsibility of all equipment hired. The client will pay full replacement cost of any equipment badly damaged, lost or stolen. The client will pay any repairing costs to damaged equipment. Any damaged equipment will be decided by the hire company if it can be repaired or require replacement. Burns, holes, tears, water damage or other similar damage to equipment shall be replaced at full cost to the client.

Any equipment returned unclean by the client to the hire company, the client shall pay the hire company the full cost of returning the equipment to a clean condition.

The client shall protect the equipment from the elements during the time of hire. In poor weather conditions storage of the equipment may be necessary and is the responsibility of the client to see that the equipment is stored safely. Any equipment damaged from weather is the full responsibility of the client and shall be paid at full replacement cost to the hire company.

The hire company's equipment shall be delivered to the client in a clean and well-maintained condition. It is the client's responsibility to notify the hire company should the equipment not be in a satisfactory condition within 6 hours of receiving the equipment. Otherwise any damage or uncleanliness of equipment shall be deemed the client's accountability.

## **5. MISUSE OF EQUIPMENT**

The Company shall not be liable for any loss or damages arising out of the overloading, exceeding rated capacity, misuse, or abuse of the Equipment by the Customer and the Customer agrees to keep the hire company indemnified in respect thereof.

## **6. INSURANCE**

The Customer shall ensure that all the Equipment is adequately insured under the Customer's All Risks Insurance Policy which shall be available for the Company's inspection on request. The Company will not insure any Equipment. Any insurance policies undertaken are the sole responsibility of the Customer. The Customer bears all risk in relation to the Equipment and its use until the Equipment is safely returned to the Company in good condition. The hire company Public/ Products Liability Certificate of Currency is available from the website